

Managing IBM Lotus Domino 8 Servers and Users (D8770GB)

Format	Classroom
Duration	3.0 Day(s)
Description	In this course, you will perform standard server maintenance and troubleshooting tasks. You will also register and maintain Notes and non-Notes users.
Audience	This is a basic course for system administrators new to Lotus Domino who monitor and maintain an existing Lotus Domino 8 infrastructure and manage Notes and non-Notes users in a Domino domain.
Prerequisites	The prerequisites for this course include completion of the following IBM Lotus Domino 8 courses or equivalent knowledge, skills, and experience: (Required) IBM Lotus Domino 8 System Administration Operating Fundamentals (D8750) (Recommended) Building the IBM Lotus Domino 8 Infrastructure (D8760)
Objectives	Upon completion of this course you will be able to: Manage Users Manage Groups Manage Non-Notes and Notes Clients Deploy Composite Applications Manage Servers Update Servers Set Up Server Monitoring Use Domino Domain Monitoring Monitor Server Performance Resolve Server Problems Resolve User Problems
Contents	Managing Users - Moving a user's mail file - Changing a user's name - Acting on name change requests - Changing a user's location in the hierarchy - Extending a Notes ID - Setting up ID file back - Recovering an ID file - Deleting users Managing Groups - Creating groups - Changing a user's group membership - Managing groups - Renaming groups - Deleting groups Managing Non-Notes and Notes Clients - Setting up browser clients - Configuring Smart Upgrade

- Enabling Smart Upgrade tracking
- Setting up roaming users
- Enabling or disabling roaming user upgrade status

Deploying Composite Applications

- Understanding composite application deployment fundamentals
- Configuring Lotus Notes 8 clients to access composite applications on a WebSphere Portal server
- Introducing composite application provisioning
- Configuring clients for user-initiated updates

Managing Servers

- Using the server console window
- Defining a backup process
- Enabling Transaction logging
- Analyzing activity data
- Automating server tasks

Updating Servers

- Searching for server references in a domain
- Setting up authentication with other Domino organizations
- Changing server access
- Decommissioning a server
- Recertifying a server ID
- Changing administrator access

Setting Up Server Monitoring

- Identifying mechanisms for collecting server information
- Starting the Statistic Collector task
- Creating event generators
- Creating event handlers
- Choosing a notification method in an event handler
- Creating probes
- Enabling agent logging

Using Domino Domain Monitoring

- Creating and configuring Domino Domain Monitoring probes
- Using Domino Domain Monitoring

Monitoring Server Performance

- Viewing Domino Domain Monitor events
- Viewing real time statistics
- Viewing statistics with Server Monitor
- Using the Domino Web Administrator
- Using the Domino Console

Resolving Server Problems

- Solving authentication and authorization issues
- Troubleshooting replication problems

- Troubleshooting connection problems
- Solving agent manager issues
- Recovering from a server crash
- Configuring Automatic Diagnostic Collection and the Fault Analyzer

Resolving User Problems

- Troubleshooting workstation problems
- Recovering from a workstation crash
- Troubleshooting database issues
- Troubleshooting connection problems
- Tracking user mail messages