

## **ITIL(R) V2 Manager's Certificate Mock Exam, Case Study and Review Days**

Course ID: ITIL2MCR

Duration: 1 day

Certification: N/A

Exam: N/A

### **Summary / Objectives**

This revision day is recommended as a refresher of the material covered in the QA-IQ Manager's Certificate in IT Service Management courses (Service Support QASMSS and Service Delivery QASMSD). Usually the course would be taken around a week before the exams to gain maximum benefit.

### **Pre-Requisites**

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